

MEETING:	STRATEGIC MONITORING COMMITTEE
DATE:	21 SEPTEMBER 2009
TITLE OF REPORT:	SCRUTINY REVIEW OF INFORMATION COMMUNICATION AND TECHNOLOGY SERVICES – CABINET’S RESPONSE – PROGRESS REPORT
PORTFOLIO AREA:	ICT, EDUCATION AND ACHIEVEMENT

CLASSIFICATION: Open

Wards Affected

County-wide

Purpose

To consider a progress report on Cabinet’s response to the scrutiny review of Information, Communication and Technology Services.

Recommendation(s)

- THAT** (a) the report be noted, subject to any comments the Committee wishes to make;
- and
- (b) the Committee considers the content and frequency of any further progress reports it wishes to receive.

Introduction and Background

2. In November 2008 this Committee approved the findings of the Scrutiny Review of ICT Services. The Committee considered the Executive’s response in March 2009 agreeing that a further report on progress in response to the Review then be made after six months with consideration then being given to the need for any further reports to be made. A progress report is appended.
3. The Director of ICT comments that a number of actions have now been completed. A number of others, such as the importance of information security will always be ongoing. He therefore suggests that if the Committee wishes to receive a further progress report that report should focus on the following recommendations:

Further information on the subject of this report is available from
Zack Pandor, Joint Director of ICT (Herefordshire Council / NHS Herefordshire) on (01432) 347611

- Completion of Data Centre Refurbishment works at Thorn (Recommendation b)
 - Completion of Community Network Contract Refresh (not a specific recommendation, though referenced in Recommendations c and h)
 - Completion of laptop encryption project (recommendation e)
 - Roll-out of council approved memory sticks (recommendation f)
 - Conclusion of HR policy on staff reimbursement of training costs, if they leave within a specified period (recommendation w)
4. One current ICT issue that did not form part of the recommendations of the ICT review is the development of both technical and governance ICT links between health and social care. Both the Adult Social Care and Strategic Housing Scrutiny Committee and the Health Scrutiny Committee have been considering this issue leading to some duplication. To overcome this it is proposed that progress reports on this issue should also be incorporated into future progress reports to this Committee on the ICT review.

Financial Implications

6 These are referred to in the appended report.

Appendices

- Progress report on the Executive's Response to the ICT review.

Background Papers

- None identified.